

Setup SCIM connection to Haiilo on Okta

You can also read Okta's own documentation on setting up SCIM on Haiilo [here](#).

Supported features

Requirements

Step-by-step instructions for configuring SCIM

Troubleshooting

Supported features

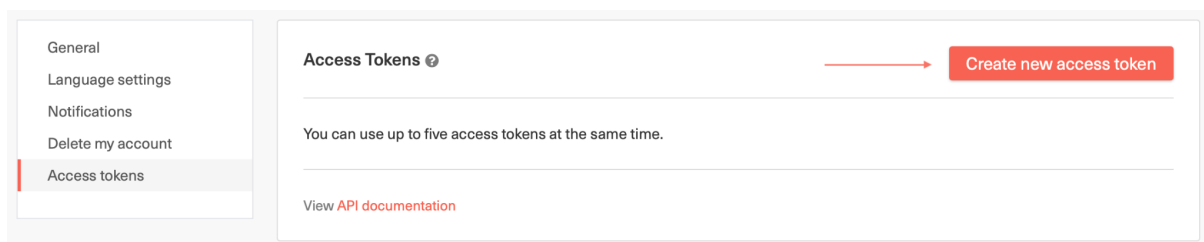
The following provisioning features are supported:

- **Create Users**
New users added for the Haiilo application in Okta will also be created in Haiilo
- **Update User Attribute**
Updates made to a user's profile through Okta will be pushed to Haiilo
- **Deactivate Users**
Deactivating a user or disabling a user's access to Haiilo through Okta will deactivate the user from Haiilo.
 - *Please note! Deactivating a user will remove their Haiilo user account.*

Requirements

To set up SCIM from Okta to Haiilo, you need to:

- Be a **Company Admin** in Haiilo
- Reach out to your dedicated Customer Success specialist from Haiilo to **enable the SCIM setup** for your company Haiilo domain.
- **Generate an access token** in your Haiilo profile's settings
 - *Please note that this field will not be visible in Haiilo until the SCIM setup is enabled for your company domain.*



















Step-by-step instructions for configuring SCIM

Follow these steps to configure provisioning from your Okta environment to Haiilo.

Configure your **Provisioning** settings for Haiilo as follows:

- Click **Configure API Integration** and check **Enable API Integration**
- For the **API Token**, enter the Access Token obtained from Haiilo
 - Please see the **Requirements** section above for information on the access token.
- Click **Test API Credentials**
- Click **Save**
- Select **To App** in the left panel, then check the boxes for the **Provisioning Features** you want to enable. See **above** for the supported features for Haiilo.
- Check the **Attribute Mappings**, please make sure that you have only the attributes that you want to be synced in the mappings.
 - Read Haiilo's **Notes on Profiling** for more information.
 - Example mappings:

Attribute	Attribute Type	Value	Apply on		
Username userName	Personal	Configured in Sign On settings			
Given name givenName	Personal	user.firstName	Create		
Family name familyName	Personal	user.lastName	Create		
Locality locality	Personal	user.city	Create		
Region region	Personal	user.state	Create		
Country country	Personal	user.countryCode	Create		
Department department	Personal	user.department	Create		
Division division	Personal	user.division	Create		
Organization organization	Personal	user.organization	Create		

- You can now assign people to the app and finish the application setup.

Troubleshooting

1. Get /Users endpoint always returns an empty list of users. It only accepts a filter by userPrincipleName.
2. Haiilo does not support user deactivation. Once deactivated on Okta, the mapped user on Haiilo will be deleted and reactivation will result in a new user profile.